



ANNUAL REPORT

JULY 1, 2024-JUNE 30, 2025

OVERVIEW

As the Fire Chief of the Walnut Cove Volunteer Fire Department and Rescue Squad, Inc., it is my honor to submit the Fire Department's 2024-25 fiscal year Annual Report. The information found within this report is designed to be a representation of the activity of the Fire Department in fiscal year 2024-2025. As always, our number one goal is to provide high quality service to our citizens and visitors in our response district.

MISSION

To protect the quality of life for present and future generations through interaction with our community, compassionate service and an atmosphere that encourages innovation, professionalism, and Teamwork. Our team members are our most valuable assets

INCIDENT STATISTICS

The Walnut Cove Volunteer Fire Department and Rescue Squad, Inc. provides fire suppression, Basic life support emergency medical response, rescue, and hazardous materials response to the citizens of the Town of Walnut Cove and the outlying areas of Stokes. In fiscal year 2024-2025, the Fire Department responded to 1583 incidents including automatic and mutual aid. One of the department’s main goals is to provide quality service when requested.



FIGURE 1

REVENUE BREAKDOWN

- **Stokes County-\$554,525.00**
- **Town of Walnut Cove-\$146,000.00**
- **Fema Assistance to Firefighter’s Grant-\$178,171.42**
- **OSFM Tire Grant-\$3800.00**
- **Duke Energy Grant-\$25,000.00**
- **Stokes County Fire and Rescue Association Grant-\$30,000.00**

ENHANCEMENTS TO OPERATIONS:

- **Replaced all Garage doors**
- **Completed removal of carpet in the administrative building**
- **Completed painting of apparatus bay**
- **Placed into service new Squad 35**
- **Placed into service cone response trailer**
- **Replaced Heating system in apparatus bay**

RESPONSE DATA

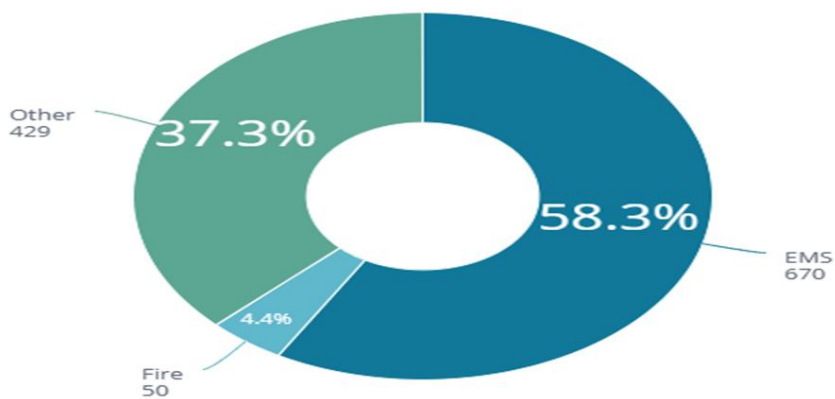
Emergency medical incidents were the highest demand for service in 2024-25 at 58.3%, Fire -4.4%, Hazardous Conditions-4%, Service calls-14%, Good Intent Calls-16%, and other-3%.

Good Intent responses are incidents where someone called 911 believing there was some type of emergency and what was found was not an emergency requiring the fire department's service. Incidents that fall within the service call criteria would be lift assist, vehicle lockouts, water problems, illegal burns, and assisting other governmental agencies. Hazardous condition type responses include natural disasters and storm-related responses.

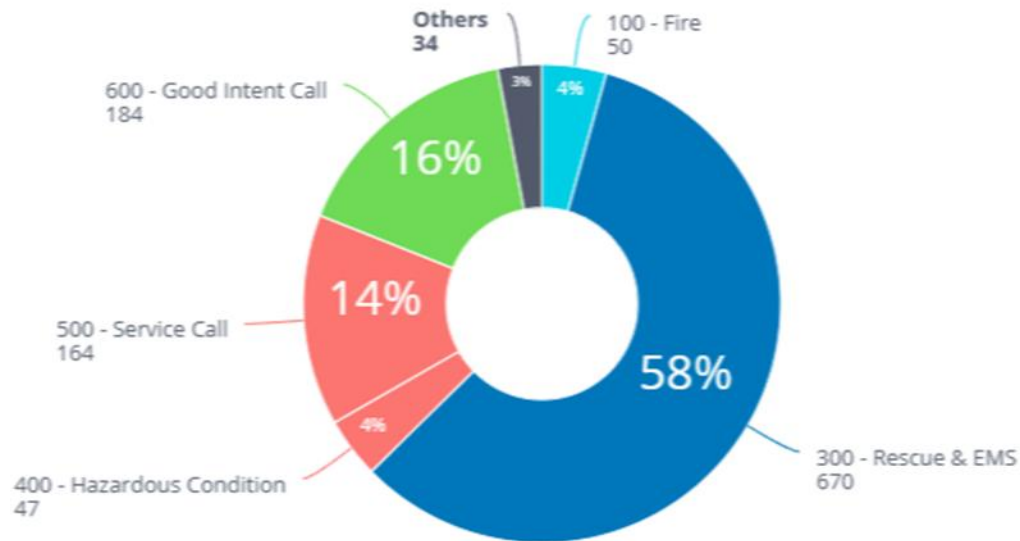
The average response time to fire and EMS incidents is 9 min 51 seconds for fire, and 6 minutes and 52 seconds for EMS responses.

The graphs below provide additional data on responses for the department during this time.

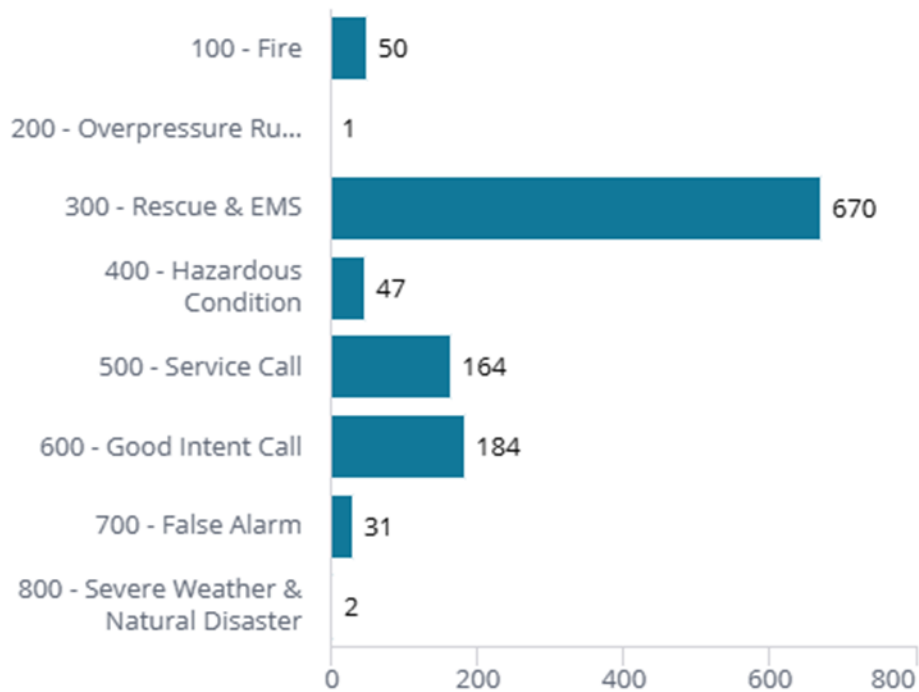
EMS/Fire Incident Breakdown



Percentage of Incident Type Groups



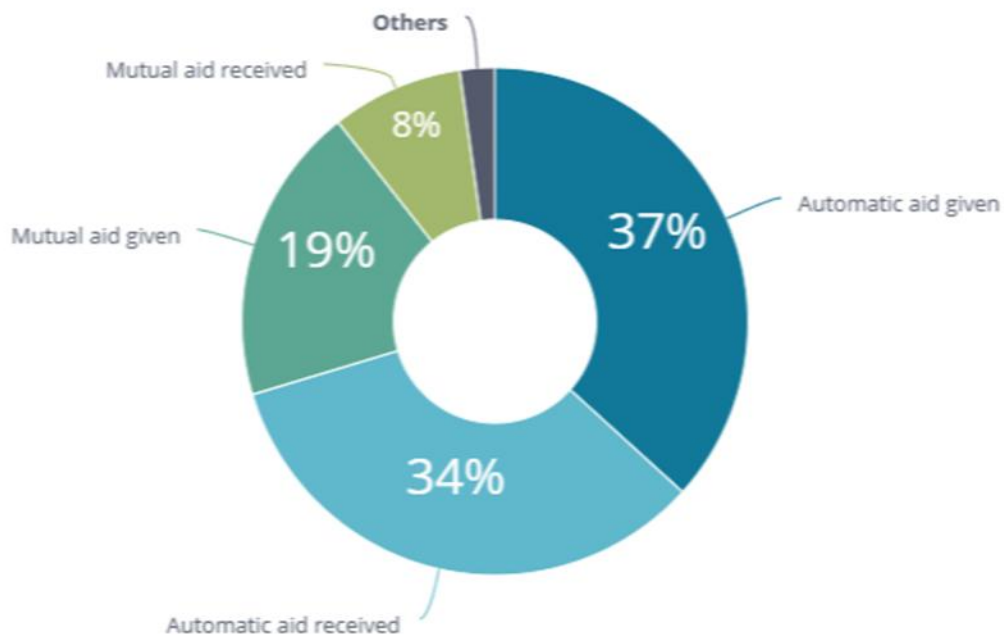
Count of Incidents by Incident Type



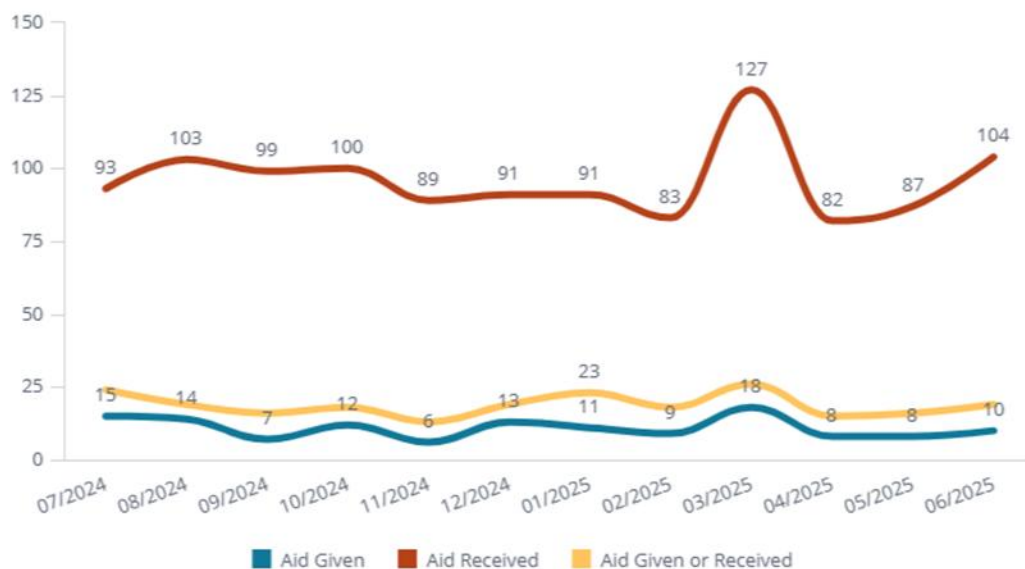
Total Acres Burned

Total Acres Burned: **21**

Breakdown of Aid Given/Received



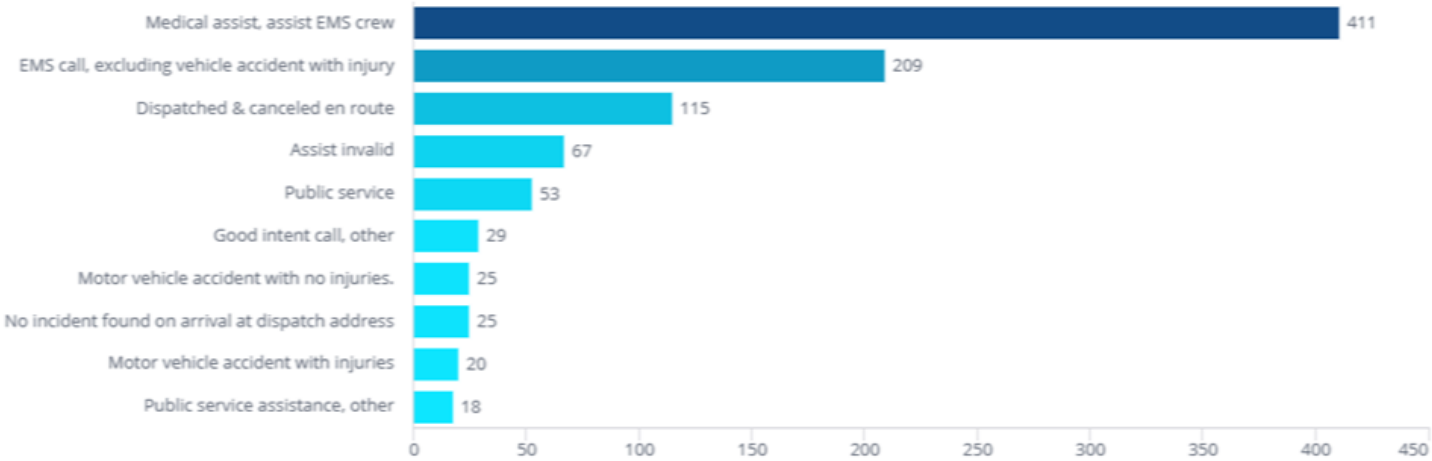
Aid Given or Received over Time



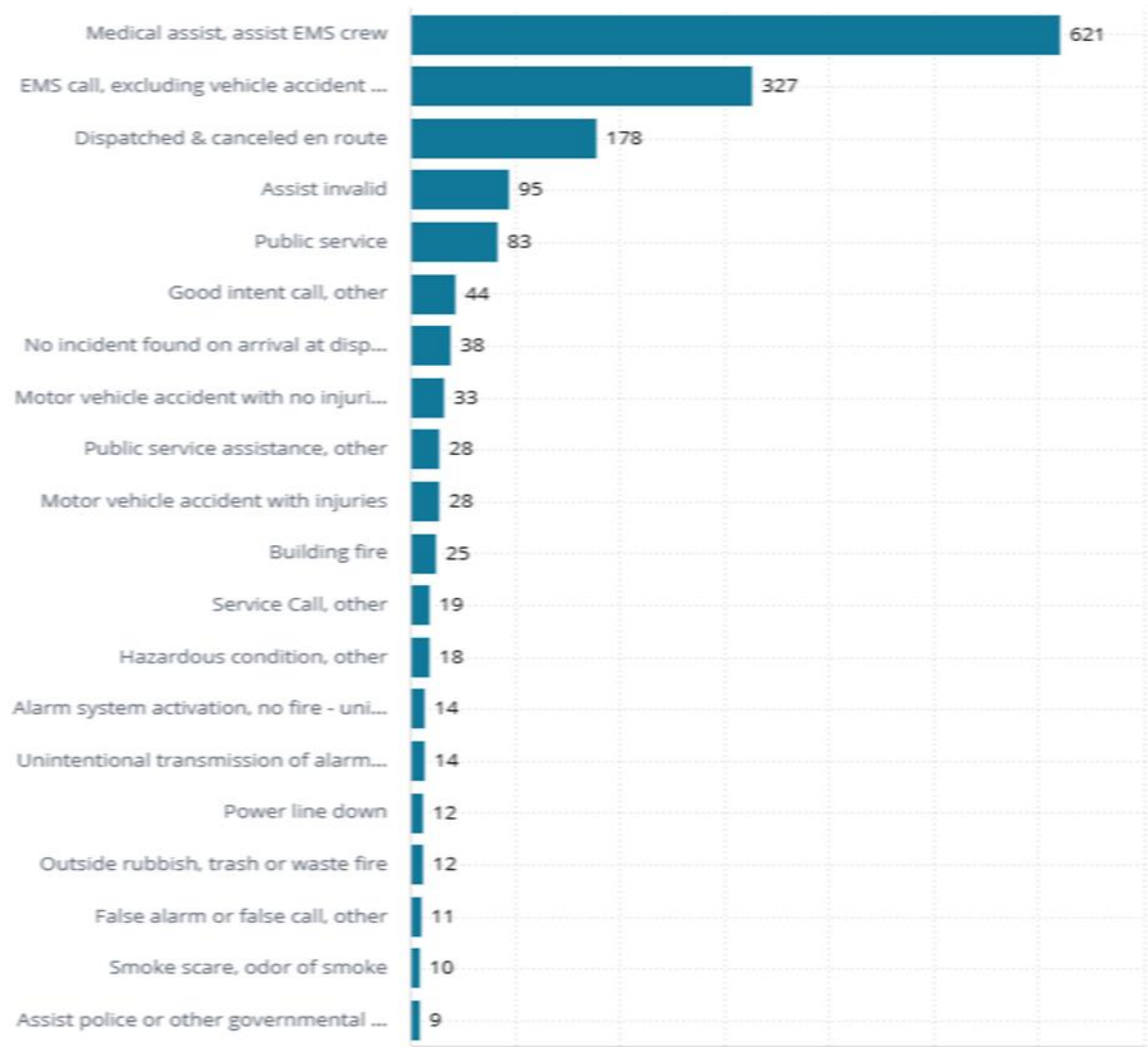
Automatic Aid Given-83 Automatic Received-76 Mutual Aid Given-73 Mutual Aid Received-19

No Aid-923 Other Aid Given-5

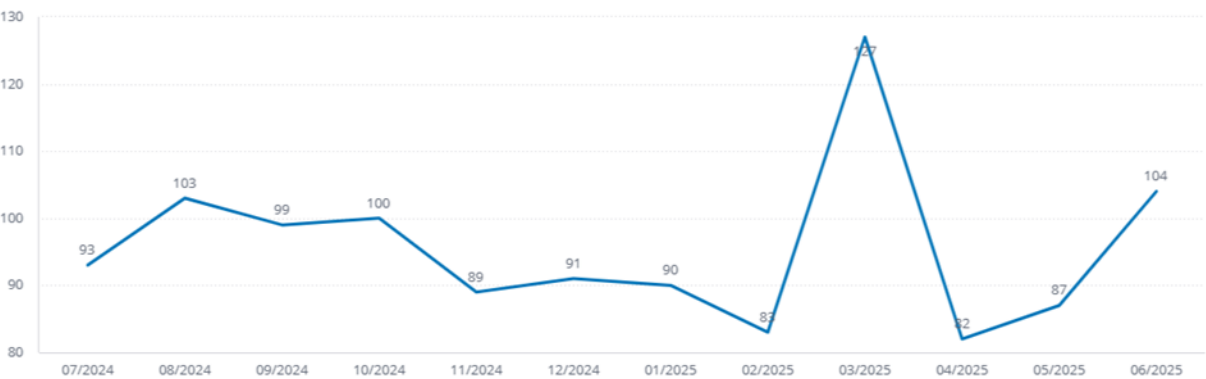
10 Most Common Incident Types



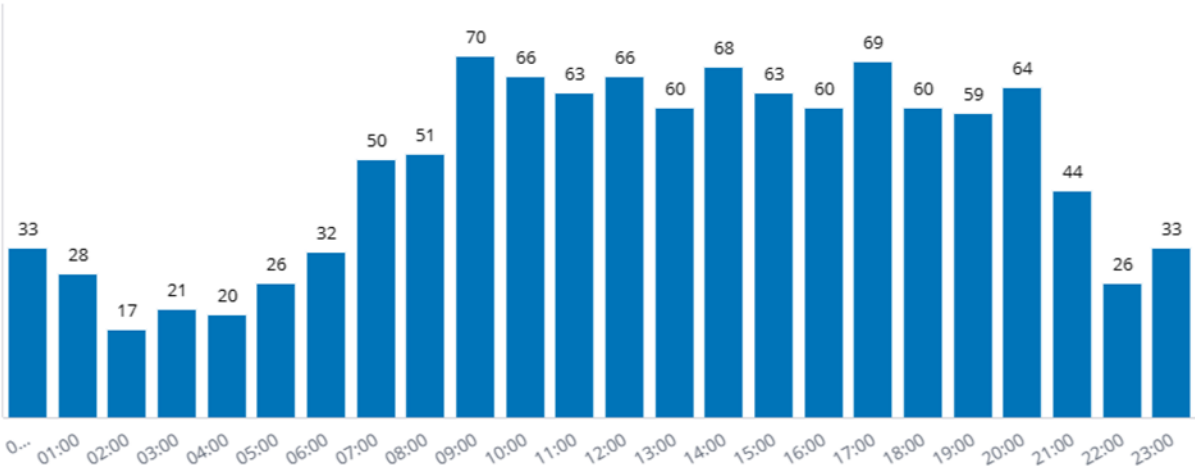
Unique incidents by Top 20 Incident Types



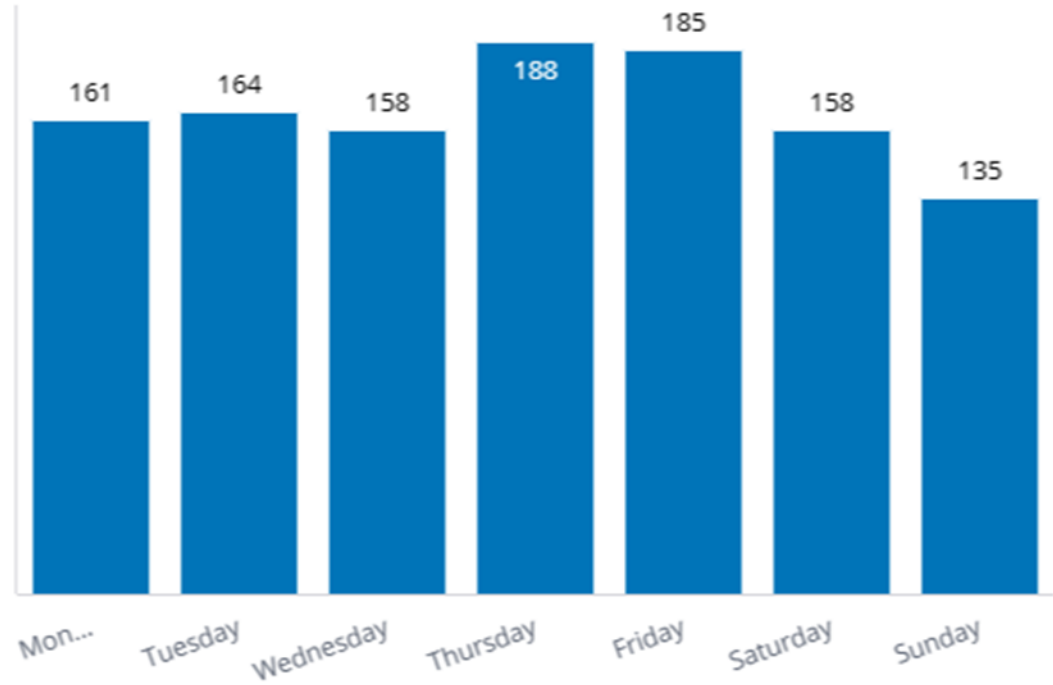
Incident Count by Month



Incident Count by Hour of Day



Incident Count by Day of Week



Count of Incidents to Addresses with Multiple Incidents

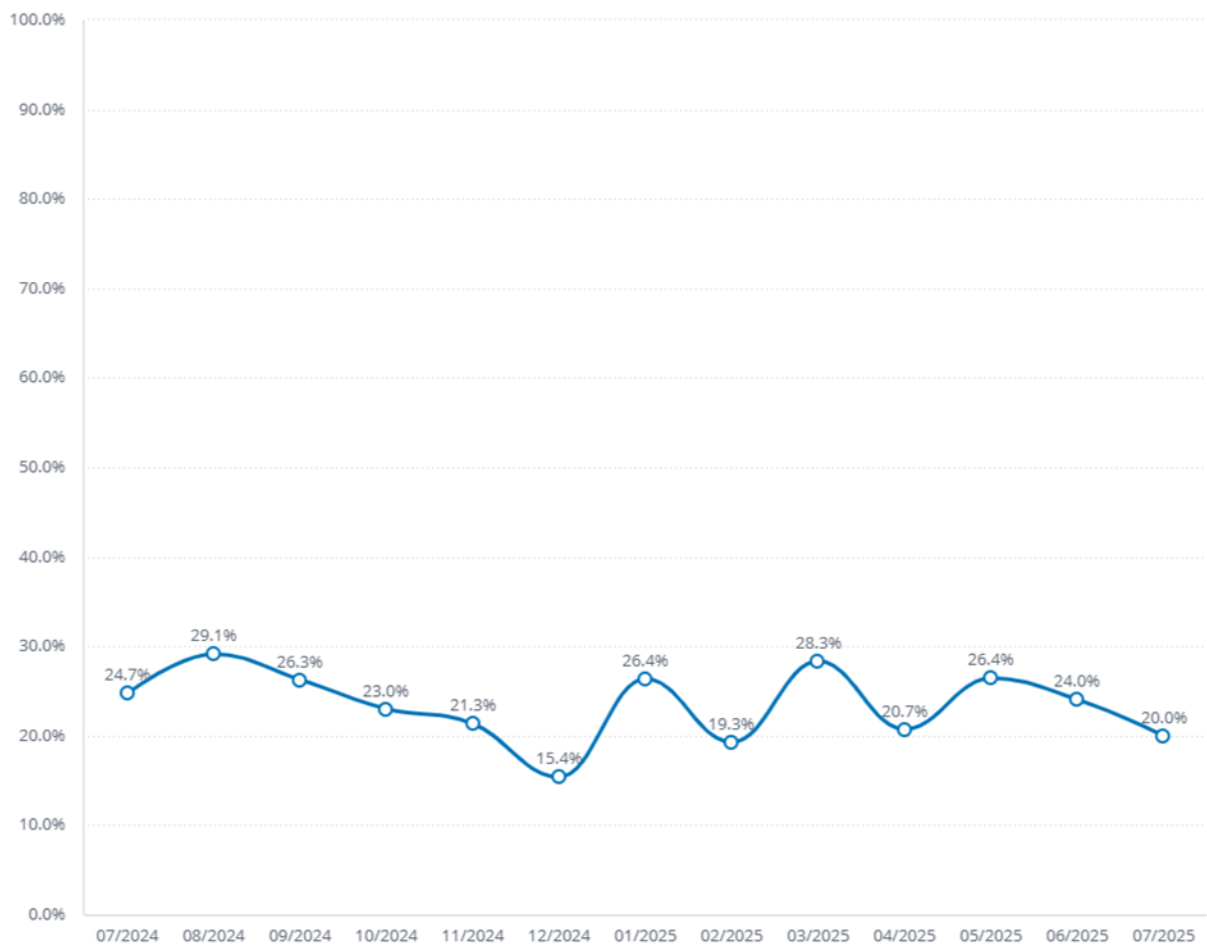
610

Percent of Total Incidents That Were Responses to Addre... **53.1%**

Count of Addresses with Multiple Incidents

170

Percent of Incidents That Were Responses to Addresses with Multiple Incidents



Incidents with Property Value Change

Count of Incidents with Property Loss

11

Percent of Property Value Saved

97.82%

Incidents with Content Value Change

Count of Incidents with Content Loss

9

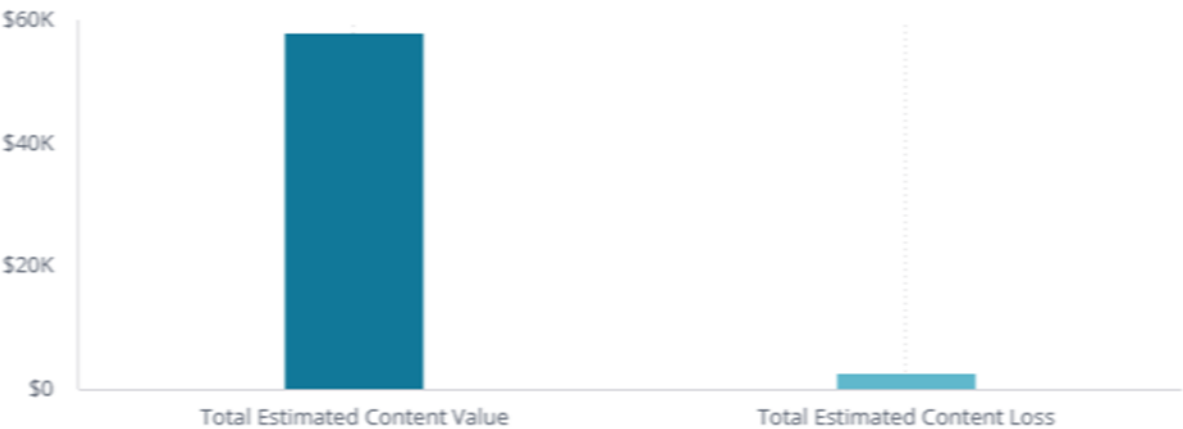
Percent of Content Value Saved 66.47%

Property Value/Loss



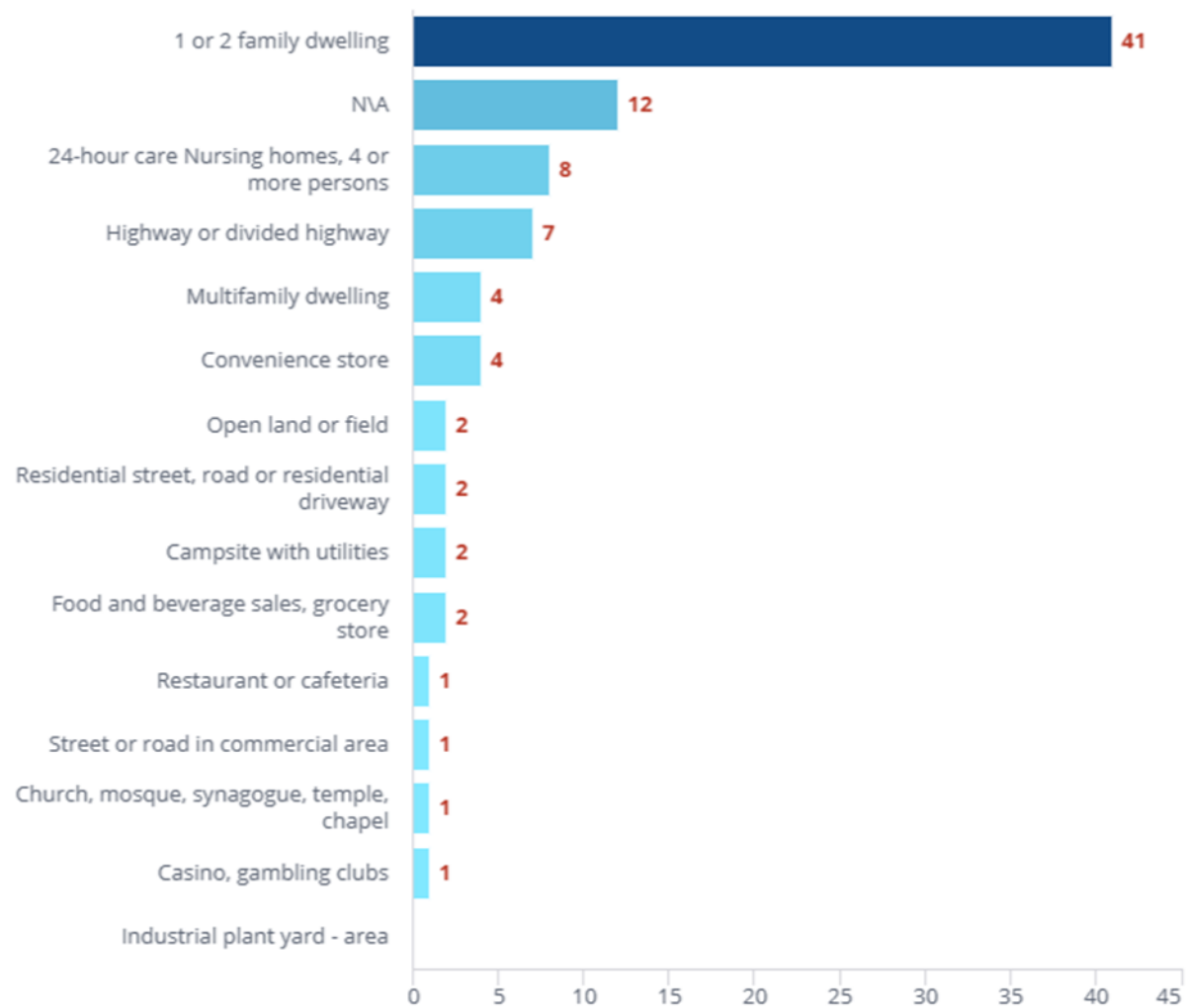
Total Estimated Property Value: \$7,118,327.00 Total Estimated Property Loss: \$154,926.00

Content Value/Loss



Total estimated Content value: \$124,352.00 Total estimated Content loss: \$41,701.00

Property Use by Category (top 15)



RESPONSE TIMES

Travel Time (Seconds)

Count of Incidents where Travel Time less than ...

527

Average Travel Time

05m:29s

Fire - Alarm Handling Time

90th Percentile Alarm Handling Time

02m:47s

Median Alarm Handling Time

01m:03s

EMS - Alarm Handling Time

90th Percentile Alarm Handling Time

03m:50s

Median Alarm Handling Time

01m:31s

Fire - Travel Time

90th Percentile Travel Time

15m:07s

Median Travel Time

07m:00s

EMS - Travel Time

90th Percentile Travel Time

08m:00s

Median Travel Time

04m:02s

Fire - Response Time

90th Percentile Response Time

16m:12s

Median Response Time

09m:51s

EMS - Response Time

90th Percentile Response Time

11m:05s

Median Response Time

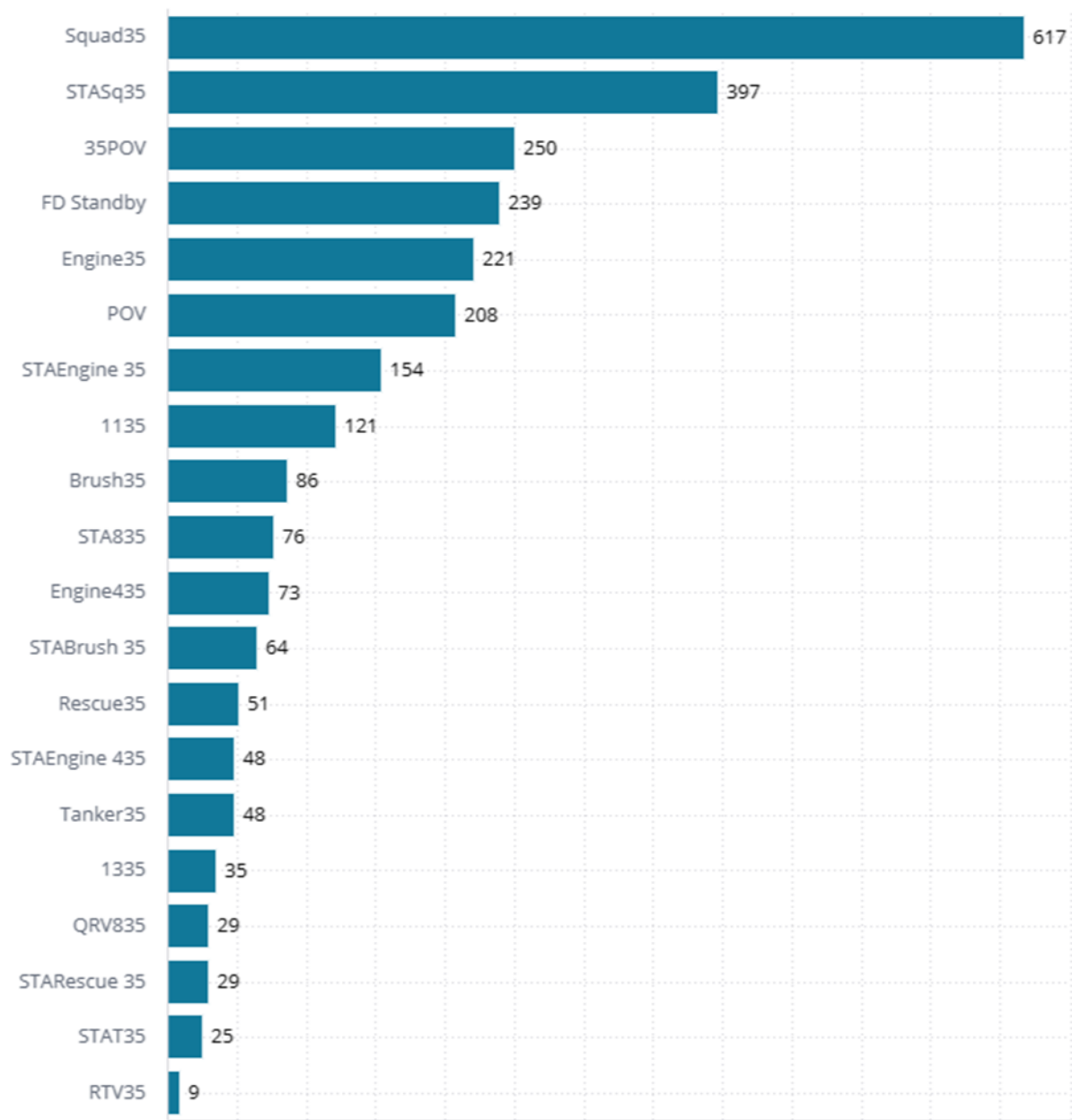
06m:25s

Average Time On Scene

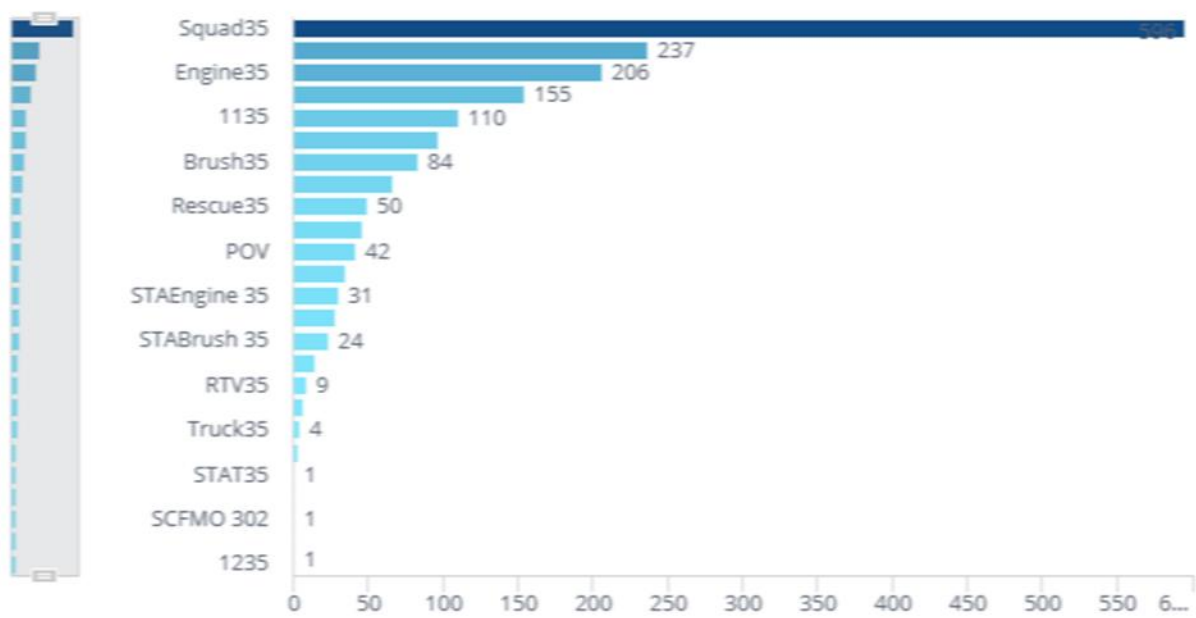
Average Time On Scene

34m:34s

Unique Incidents by Top 20 Apparatus



Count of Calls by Unit



Percentage of Calls for 2020-2024

